



FireArrow Live Banner Web Part Installation and User Guide

Version 1.0.2



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Chapter 1: Introduction

FireArrow Live Banner Web Part allows users to browse or auto-display images from SharePoint library easily. It provides elegant display styles, rich transition effects and advanced features to display additional image information and add a relative link.

Key Feature List:

- ✓ Select banner images from a SharePoint picture library at the view and folder level
- ✓ Provides six different banner display styles.
- ✓ Offer variety of navigation styles
- ✓ Configure additional navigation control features
- ✓ Flexible position alignments for navigation bar
- ✓ Adjustable display size
- ✓ Set banner layout alignment
- ✓ Cool banner transition effects
- ✓ Set transition effect interval time
- ✓ Set banner rotation speed
- ✓ Options to display pre-defined banner information and add a hyperlink.

Release Notes:

The latest product release is version 1.0.2.5

About This Guide:

This guide covers all necessary information you need to install and use the Live Banner web part. It walks you through the process of installing and activating the web part in your SharePoint environment. In addition, it describes the configuration options and features provided by the web part in detail.

Chapter 2: Installation Guide

1. Installation Prerequisites

System Requirements:

- Microsoft Windows SharePoint Service 3.0
- Microsoft Office SharePoint Server 2007

Supported Browser:

- Internet Explorer 6, 7, 8
- FireFox 2.0+
- Safari 2.0+

Language Support:

- English

2. Installation Procedure

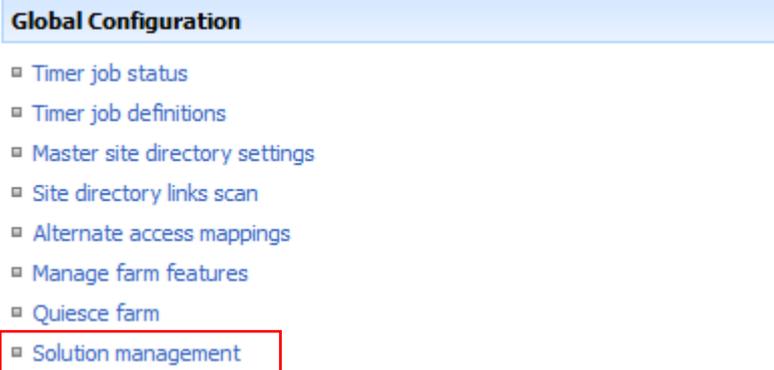
The Live Banner installation package contains the installation folders for the following three components: License Manager Installation, Live Banner web part installation and Product Activation Tool Installation.

 FireArrow.License1.0.0.0	File Folder
 LiveBanner1.0.2.5	File Folder
 ProductActivation1.0.5	File Folder
 Live_Banner_ManualV1.pdf	1,861 KB Adobe Acrobat Doc...

License Manager Installation

The License Manager is only required to install once on a server. If you have already installed it with other FireArrow products before, you can skip the installation steps but need to ensure it is deployed globally. To verify the installation and deployment, follow below steps:

1. Log into the SharePoint Central Administration. Go to the Operations page and select “Solution management” under the Global Configuration.



2. Check if “firearrow.sharepoint.license.wsp” is in the solution list or not. If it is, it means License Manager has been already installed. If not, please skip to the next section to install the License Manager.

Central Administration > Operations > Solution Management

Solution Management

This page has a list of the Solutions in the farm.

Name	Status	Deployed To
firearrow.sharepoint.crosssitelookup.wsp	Deployed	http://qa.env.firearrowsoft.com/
firearrow.sharepoint.customchoice.wsp	Deployed	http://sptest.env.firearrowsoft.com/ ,...
firearrow.sharepoint.enhancepicture.wsp	Deployed	http://sptest.env.firearrowsoft.com/
firearrow.sharepoint.license.wsp	Deployed	Globally deployed.
firearrow.sharepoint.photoviewer.wsp	Deployed	http://sptest.env.firearrowsoft.com/ ,...
firearrow.sharepoint.progressbar.wsp	Deployed	http://sptest.env.firearrowsoft.com/ ,...
firearrow.sharepoint.ratingandreview.wsp	Deployed	http://sptest.env.firearrowsoft.com/ ,...
firearrow.sharepoint.rssviewer.wsp	Deployed	http://sptest.env.firearrowsoft.com/
firearrow.sharepoint.stockquote.wsp	Deployed	http://sptest.env.firearrowsoft.com/
firearrow.sharepoint.weatheranddock.wsp	Deployed	http://sptest.env.firearrowsoft.com/

Note: During the installation process, the license manager solution is deployed globally.

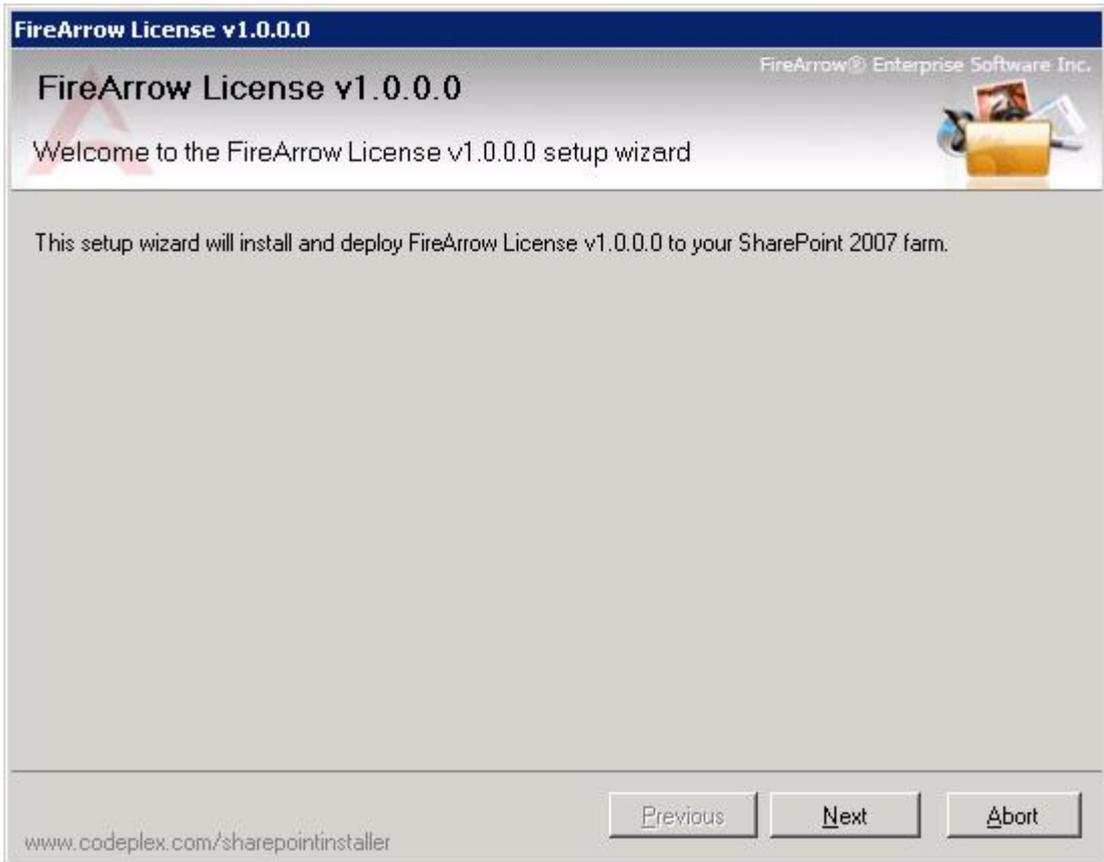
License Manager Installation Steps:

The steps to install the License Manager are as followed. You must be the *SharePoint Farm Administrator* for a successful installation.

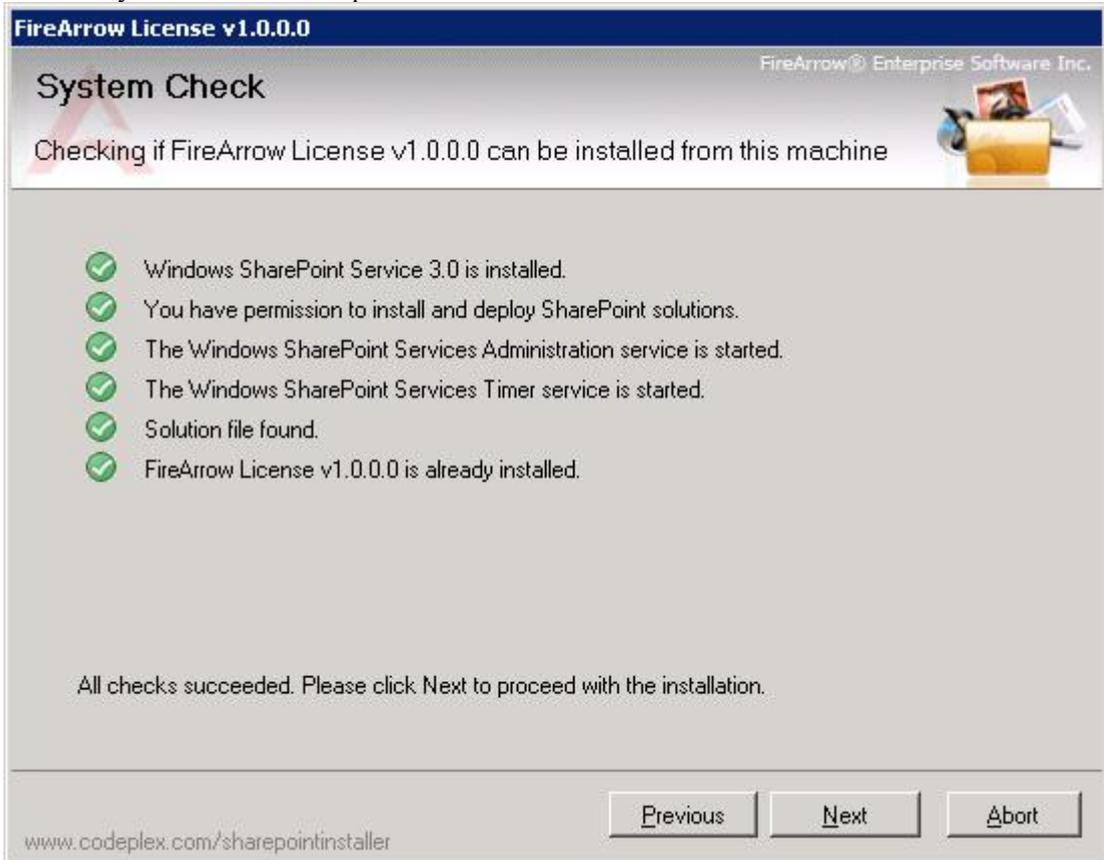
1. Open the folder for License Manager installation and run “Setup.exe”.

Name	Date modified	Type	Size
banner	4/18/2010 5:08 PM	JPEG image	17 KB
EULA	7/13/2009 9:36 AM	Rich Text Format	10 KB
FireArrow.SharePoint.License	8/25/2010 2:41 PM	WSP File	33 KB
Setup	4/1/2010 3:18 AM	Application	387 KB
Setup.exe	8/15/2010 11:54 PM	CONFIG File	1 KB

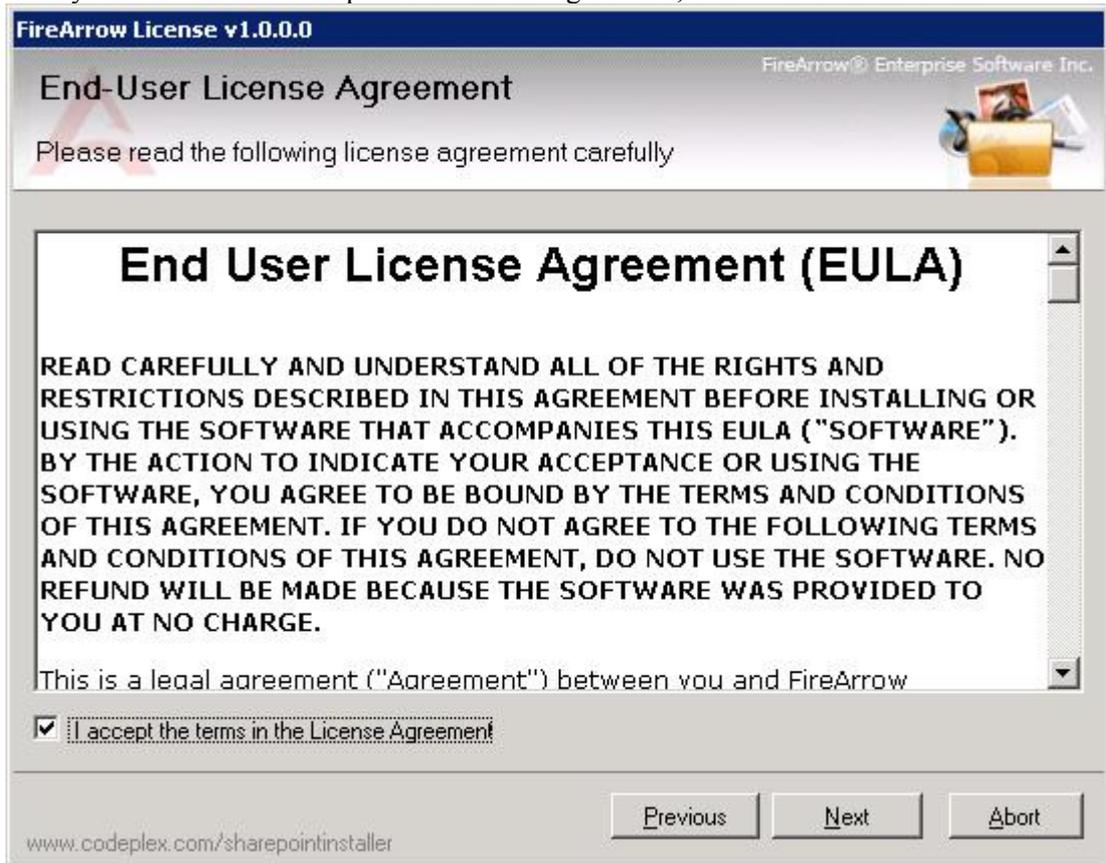
2. The setup wizard will be displayed. Click “Next” to proceed.



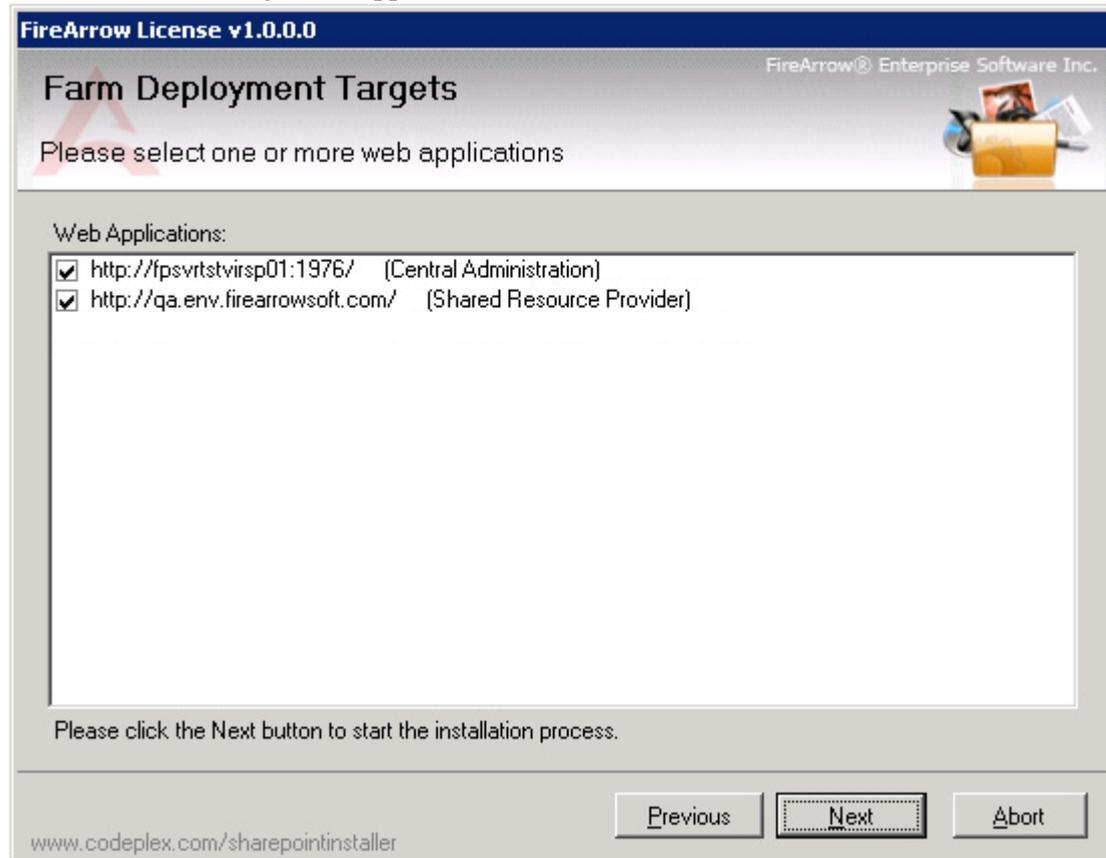
3. Wait for system check to complete and then click “Next”.



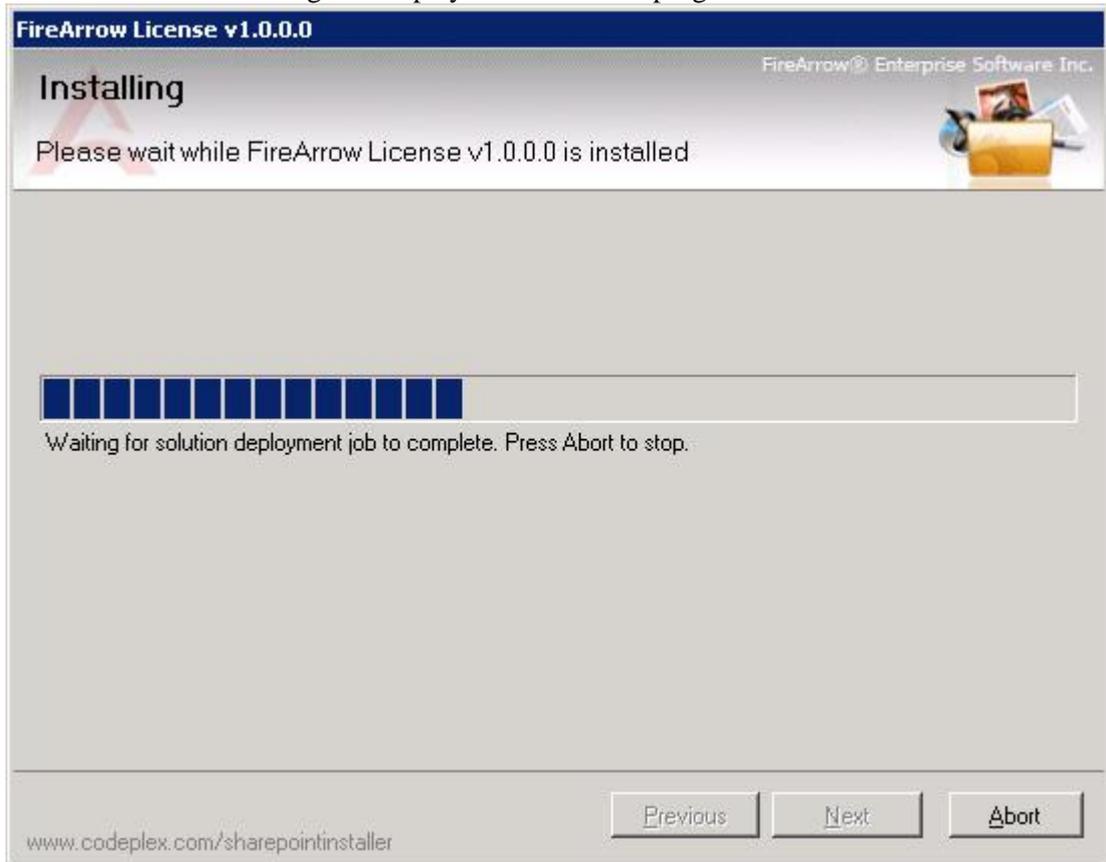
4. After you have read and accepted the License Agreement, click “Next” to continue.



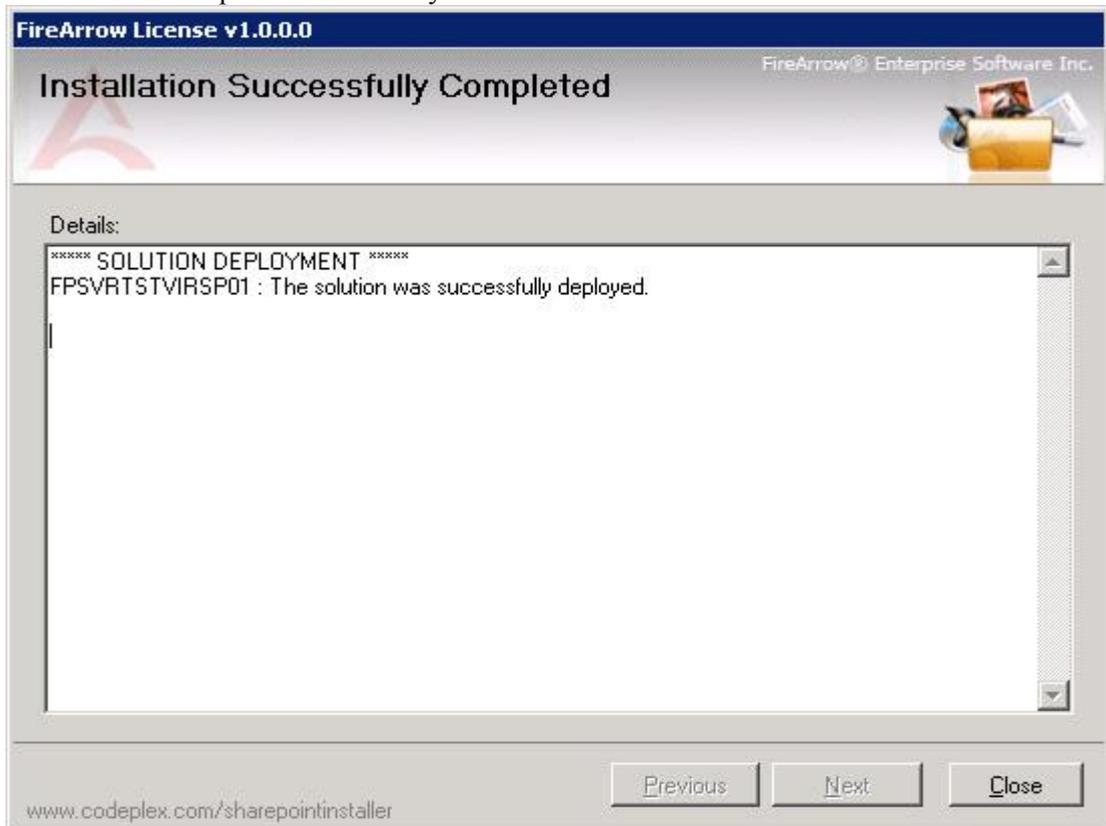
5. Select one or more target web applications and then click "Next".



6. The wizard starts installing and display the installation progress.



7. Installation is completed successfully and clicks "Close" to exit the wizard.



Product Activation Tool Installation

The Product Activation Tool will be used to active FireArrow products. Just like the License Manager, it is also only required to install once on a server.

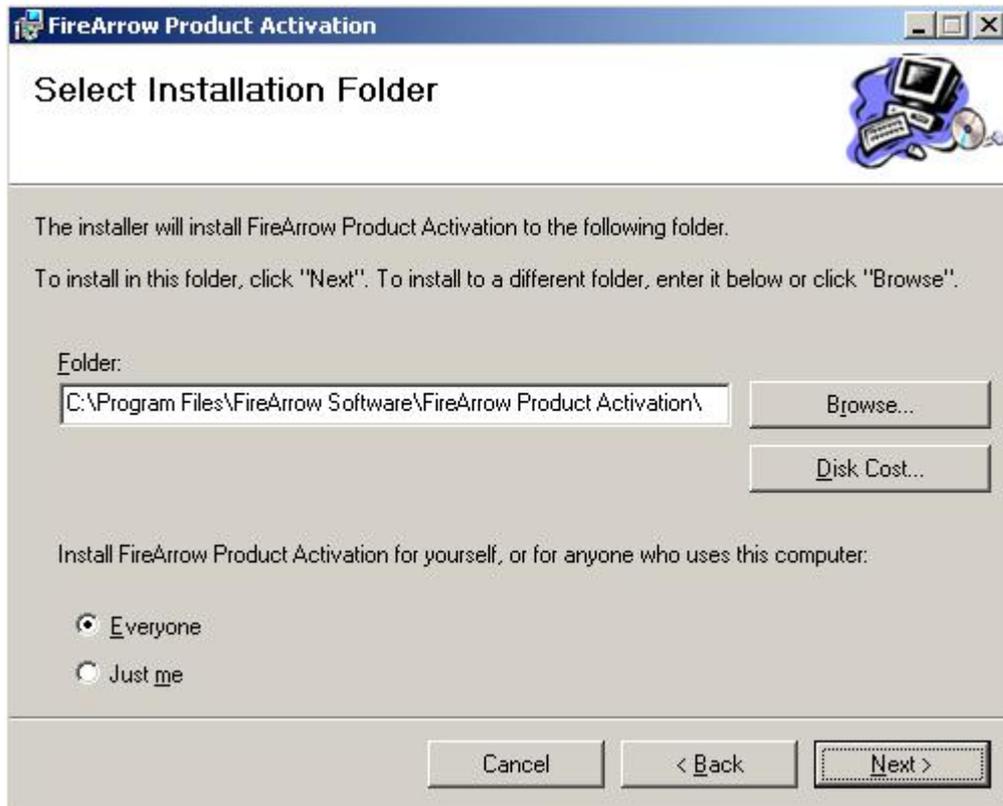
- Open the folder for Product Activation installation and run “Setup.exe”.

Name	Date modified	Type	Size
 FireArrow.ProductActionvation.Installer	8/25/2010 4:05 PM	Windows Installer ...	537 KB
 FireArrow.ProductActivation	8/25/2010 4:05 PM	Application	184 KB
 FireArrow.ProductActivation.RunAs	8/25/2010 4:05 PM	Application	76 KB
 setup	8/25/2010 4:05 PM	Application	421 KB

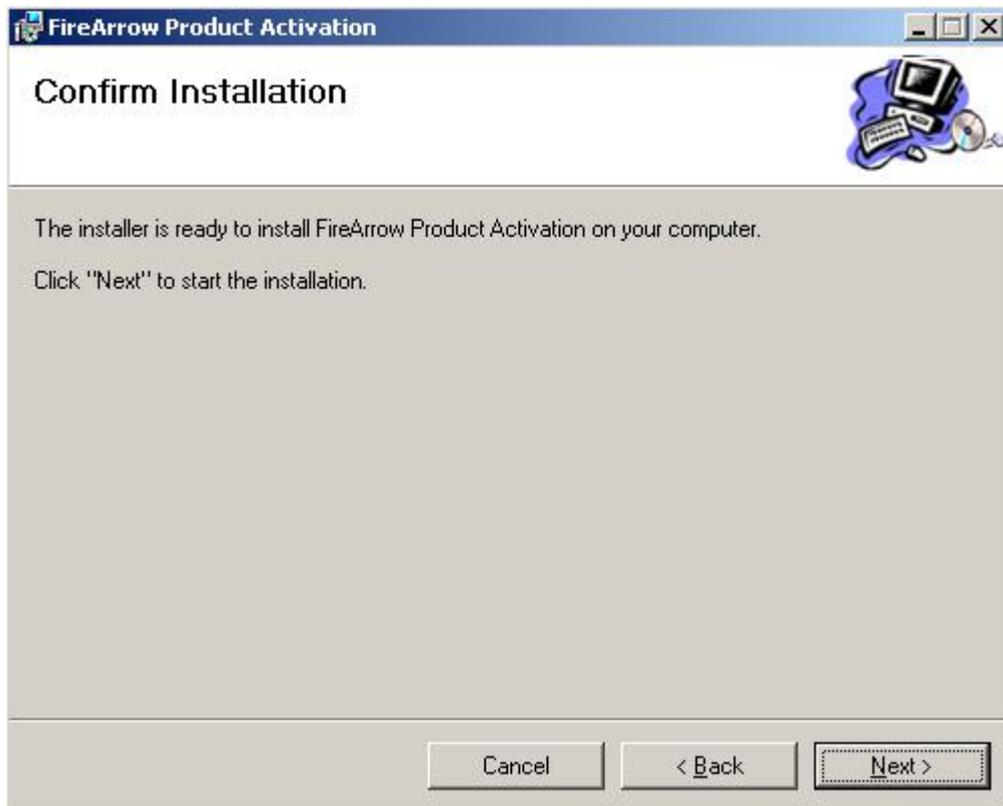
- The setup wizard will be displayed and click “Next” to proceed.



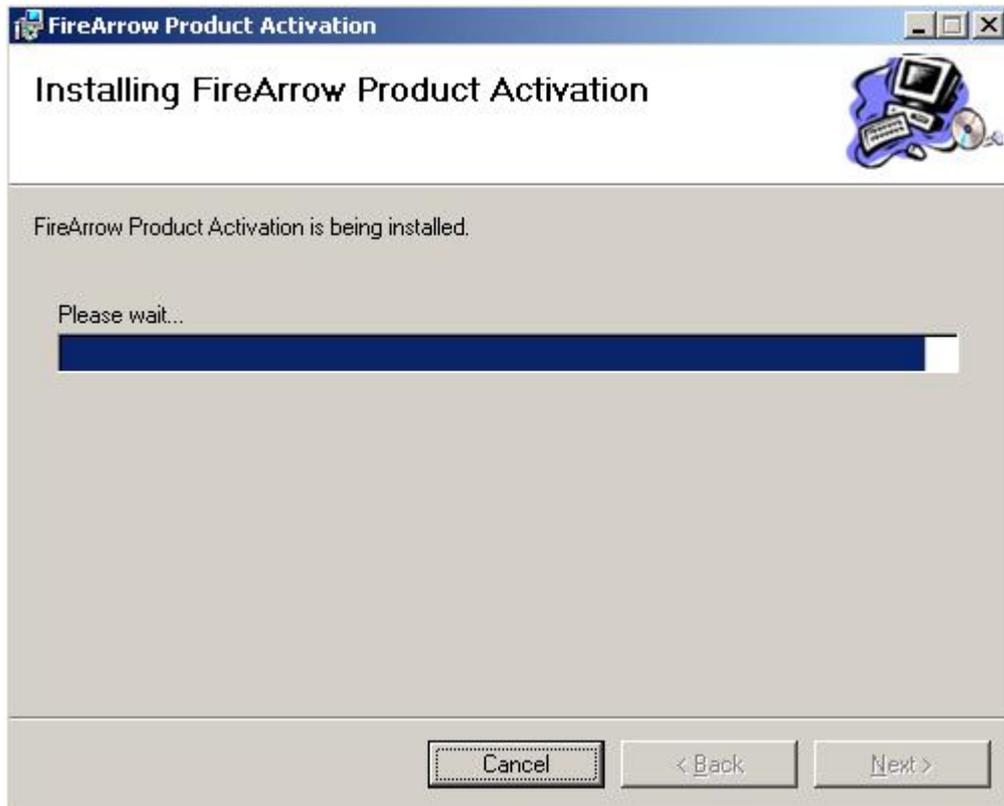
- Select the installation folder, and click ‘Next’.



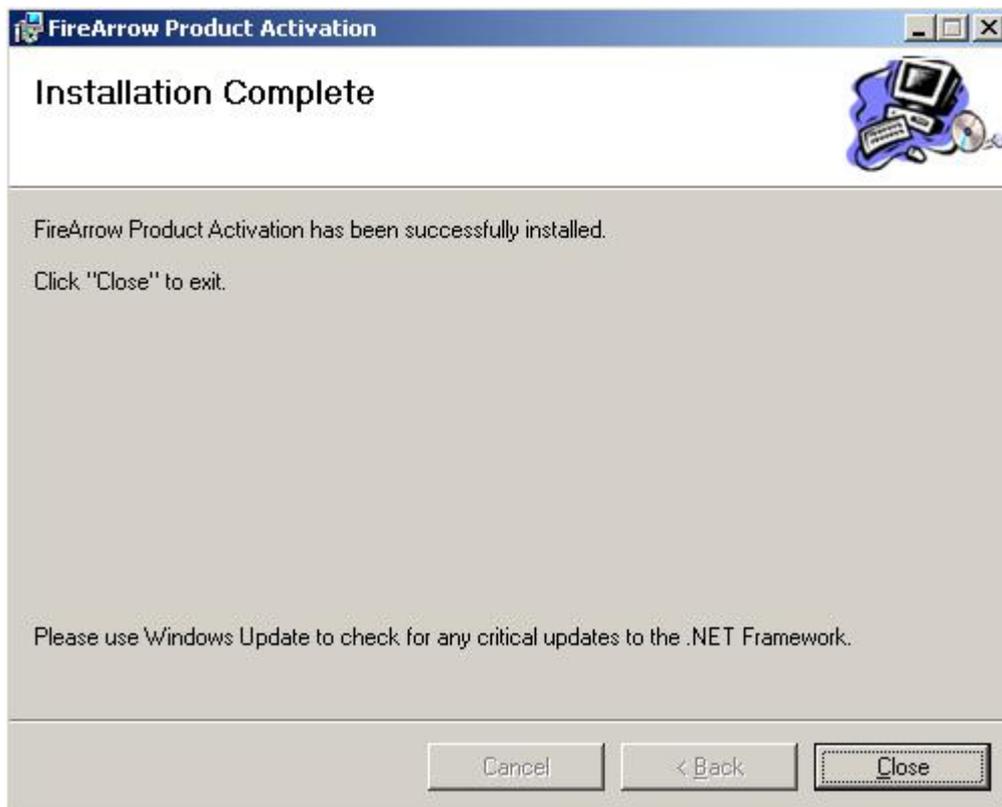
- Click 'Next' to confirm the installation.



- The wizard starts the installation and display the installation progress.



- Installation is completed successfully and clicks “Close” to exit the wizard.



Live Banner Web Part Installation

We provide two installation approaches. One is to use the installation wizard for automatic installation. The other way is to use STSADM command tool for manual installation. This section describes both approaches in detail.

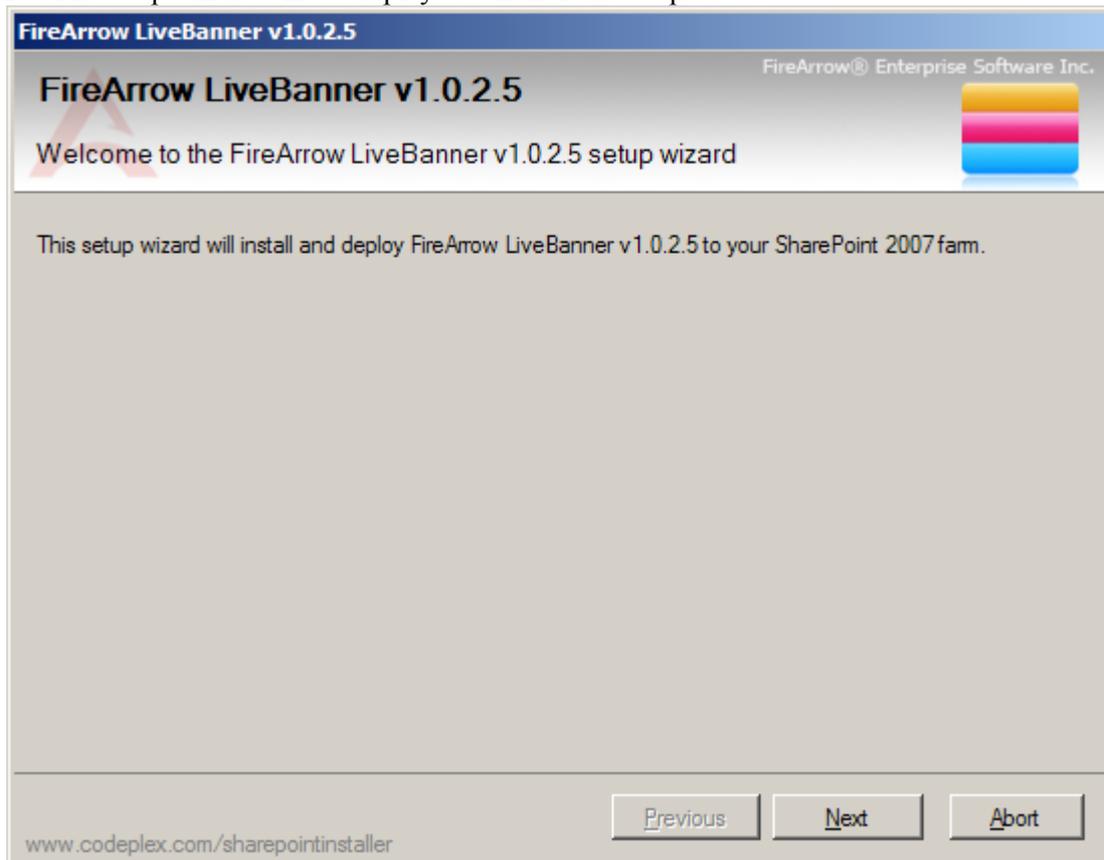
Automatic Installation Approach

The software installation package contains the installer file, solution package file, image, and etc. You must be the SharePoint Farm Administrator for the successful installation. Please follow the following steps for installation.

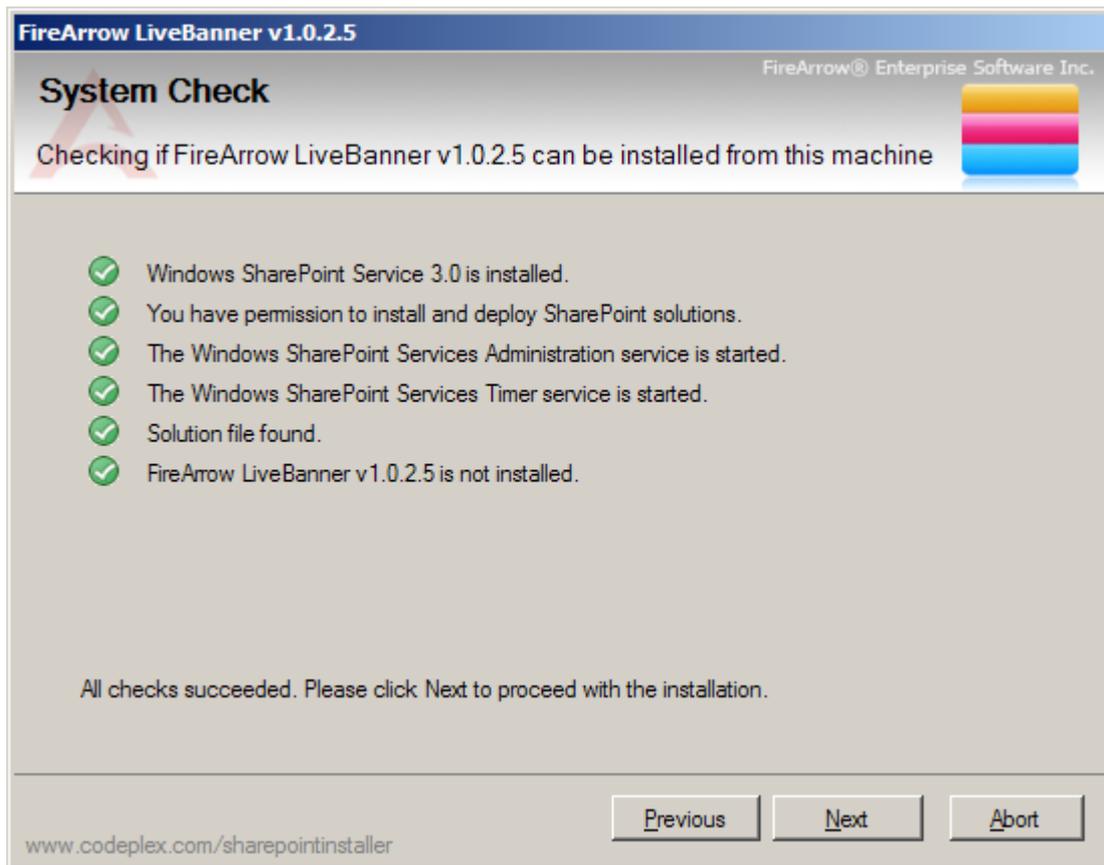
1. Open the folder for Live Banner installation and double click the “Setup.exe” to start the installation.

Name	Size	Type
banner.jpg	16 KB	JPEG Image
EULA.rtf	10 KB	Rich Text Document
FireArrow.SharePoint.LiveBanner.wsp	314 KB	WSP File
Setup.exe	387 KB	Application
Setup.exe.config	1 KB	XML Configuration File

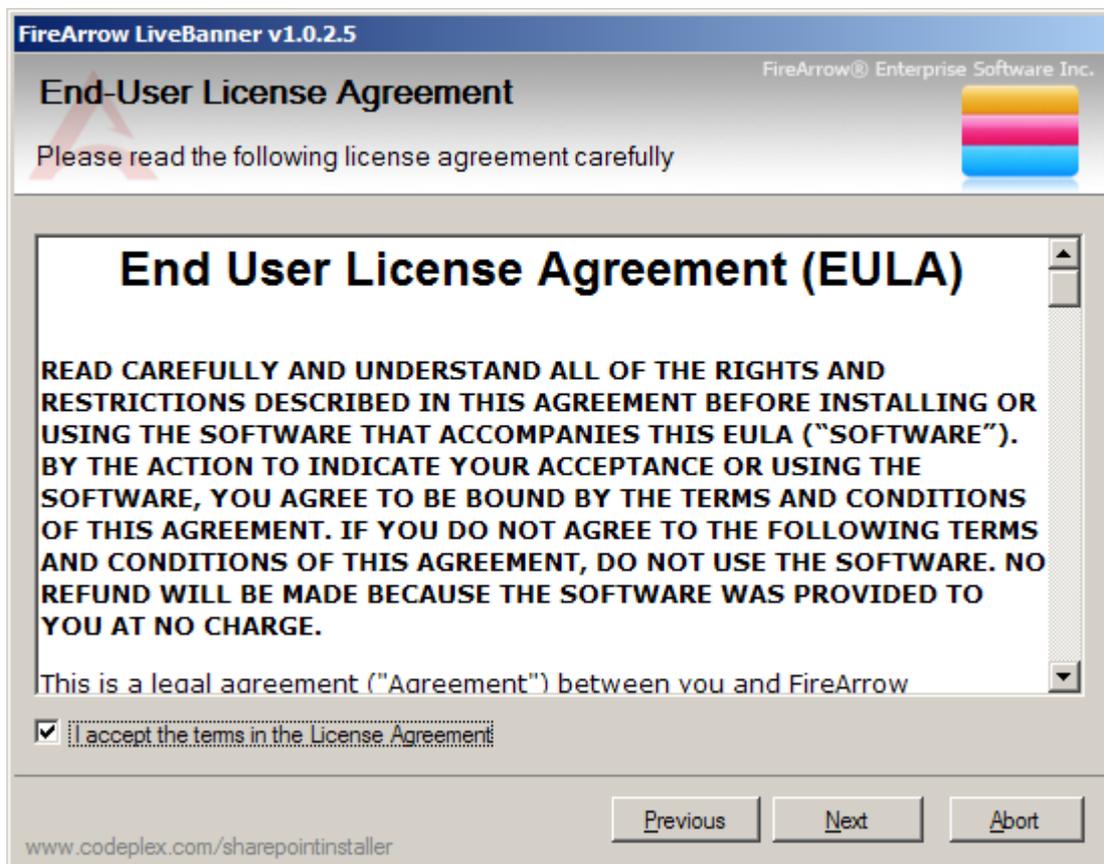
2. The setup wizard will be displayed. Click “Next” to proceed.



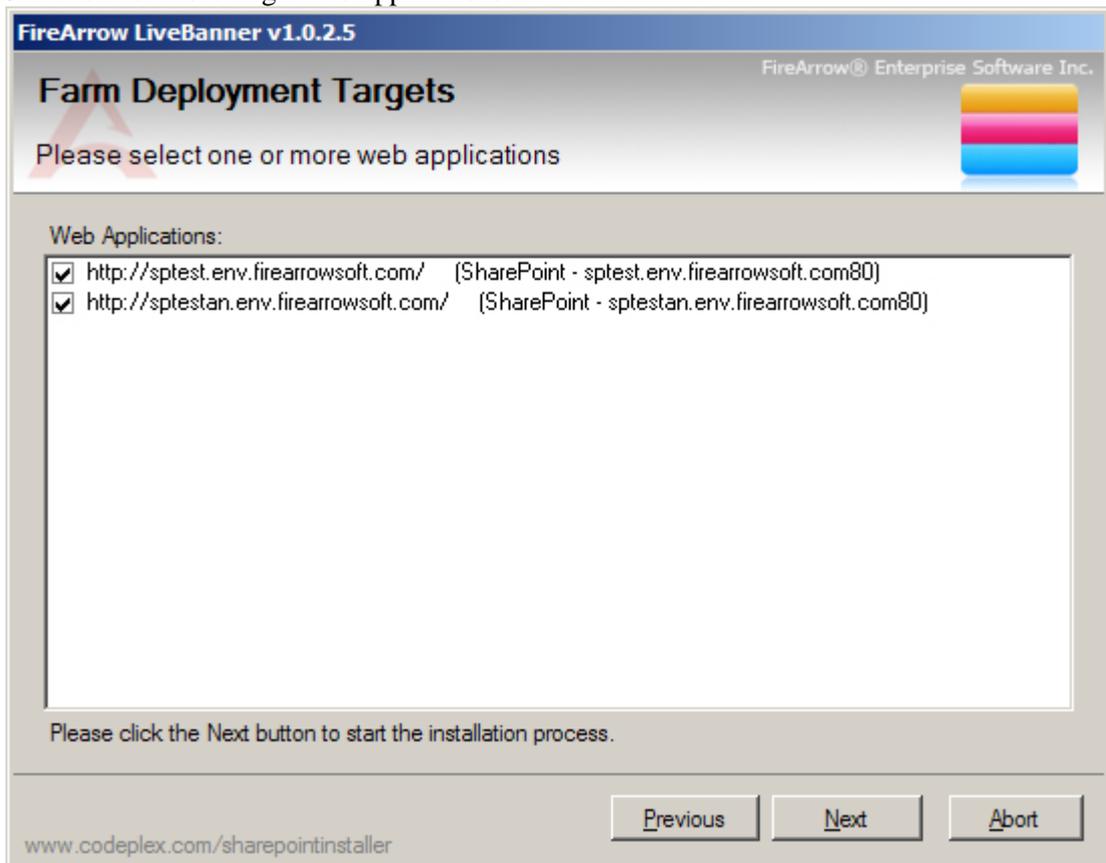
3. Wait for system check to complete and then click “Next”.



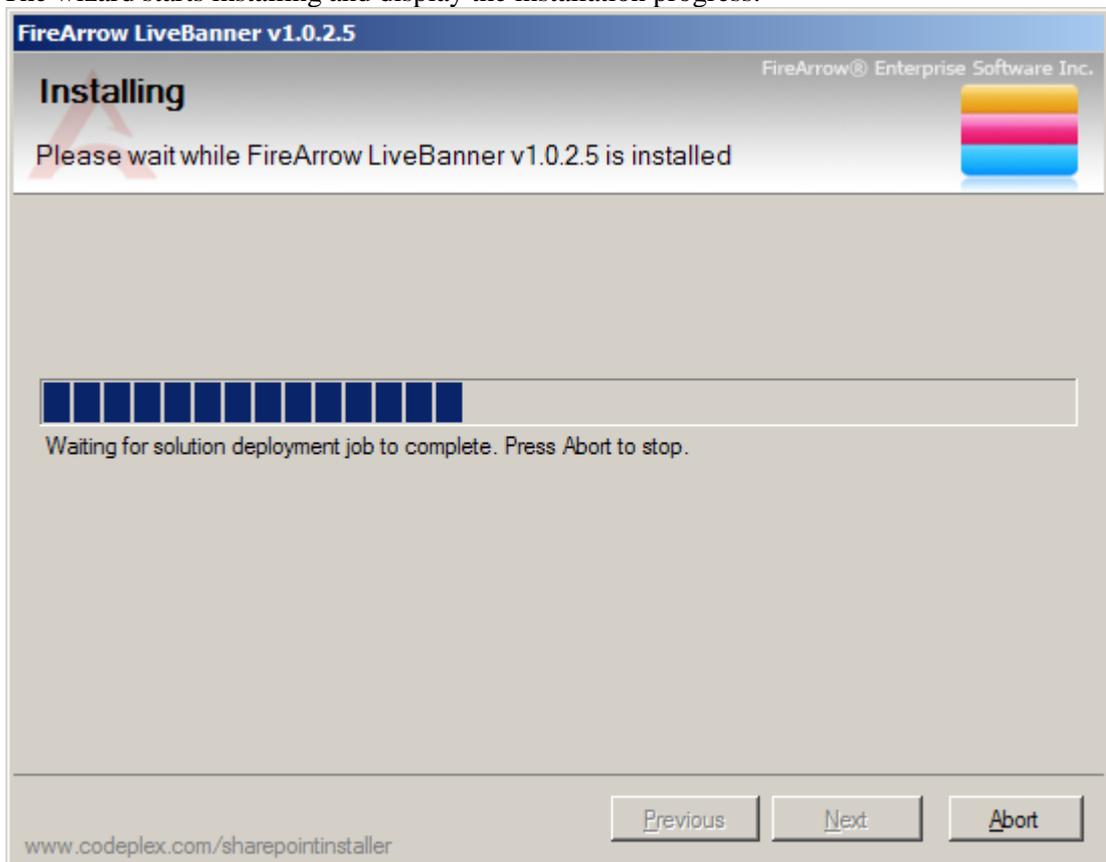
4. After you have read and accepted the License Agreement, click “Next” to continue.



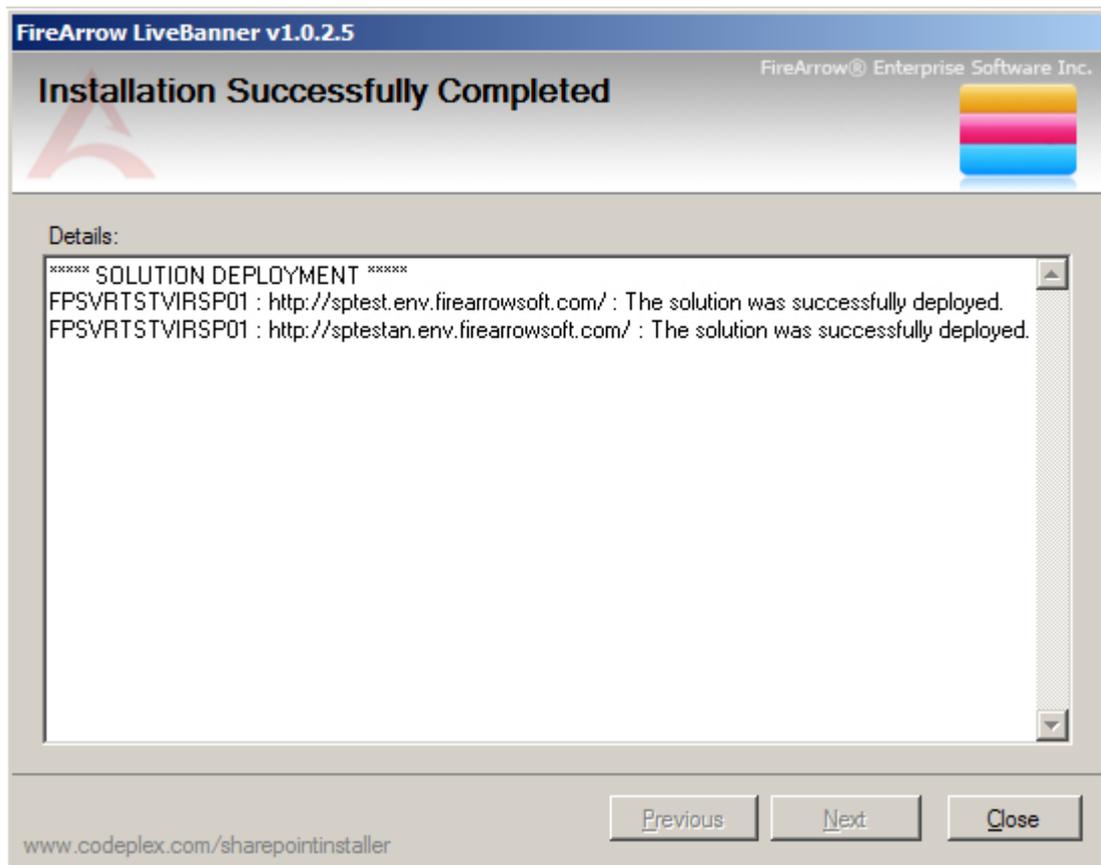
5. Select one or more target web applications and then click "Next".



6. The wizard starts installing and display the installation progress.



7. Installation is completed successfully and clicks "Close" to exit the wizard.



Manual Installation Approach

The folder for Live Banner installation contains the solution package which you need for manual installation.

Name	Size	Type
banner.jpg	16 KB	JPEG Image
EULA.rtf	10 KB	Rich Text Document
FireArrow.SharePoint.LiveBanner.wsp	314 KB	WSP File
Setup.exe	387 KB	Application
Setup.exe.config	1 KB	XML Configuration File

The steps for manual installation are as followed:

1. Copy the solution package to the server farm and run following commands to add solutions to the server farm:
`stsadm.exe -o addsolution -filename "FireArrow.SharePoint.LiveBanner.wsp"`
`stsadm -o execadmsvcjobs`
2. Then you need to deploy the solution package. You can deploy the solution package either by running STSADM commands or using the SharePoint 3.0 Central Administration web interface.

- **Option 1: STSADM commands**

You need to run the following two commands for solution deployment:

- 1) `stsadm -o deploySolution -name "FireArrow.SharePoint.LiveBanner.wsp" -immediate -url http://qa.test.FireArrowsoft.com -force -allowCasPolicies`

Note: Please replace the url (<http://qa.test.firearrowsoft.com>) with your target web application's url.

2) stsadm -o execadmsvcjobs

- **Option 2: SharePoint 3.0 Central Administration:**

1) Open Central Administration, select Operations, and select Solution management under the Global Configuration.

Global Configuration

- [Timer job status](#)
- [Timer job definitions](#)
- [Master site directory settings](#)
- [Site directory links scan](#)
- [Alternate access mappings](#)
- [Manage farm features](#)
- [Quiesce farm](#)
- [Solution management](#)

2) Select the solution "FireArrow.SharePoint.LiveBanner.wsp", and then select Deploy Solution from the Solution Properties.

Central Administration > Operations > Solution Management
Solution Management

This page has a list of the Solutions in the farm.

Name	Status	Deployed To
firearrow.sharepoint.livebanner.wsp	Deployed	http://sptest.env.firearrowsoft.com/
firearrow.sharepoint.photoviewer.wsp	Deployed	http://sptest.env.firearrowsoft.com/
firearrow.sharepoint.rssviewer.wsp	Deployed	http://sptest.env.firearrowsoft.com/
firearrow.sharepoint.stockquote.wsp	Deployed	http://sptest.env.firearrowsoft.com/
firearrow.sharepoint.weatheranddock.wsp	Deployed	http://sptest.env.firearrowsoft.com/

Central Administration > Operations > Solution Management > Solution Properties
Solution Properties

[Deploy Solution](#) | [Retract Solution](#) | [Back to Solutions](#)

Name: firearrow.sharepoint.livebanner.wsp
 Type: Core Solution
 Contains Web Application Resource: Yes
 Contains Global Assembly: No
 Contains Code Access Security Policy: Yes
 Deployment Server Type: Front-end Web server
 Deployment Status: Deployed
 Deployed To: <http://sptest.env.firearrowsoft.com/>
 Last Operation Result: The solution was successfully deployed.
 Last Operation Details: FPSVRTSTVIRSP01 : <http://sptest.env.firearrowsoft.com/> : The solution was successfully deployed.
 Last Operation Time: 4/17/2010 2:02 PM

3) Set the deployment job schedule and choose the target web application where the solution will be deployed.

Deploy Solution

Use this page to deploy the solution.

<p>Solution Information</p> <p>Information on the solution you have chosen to deploy.</p>	<p>Name: firearrow.sharepoint.livebanner.wsp Locale: 0 Deployed To: None Deployment Status:</p>
<p>Deploy When?</p> <p>A timer job is created to deploy this solution. Please specify the time at which you want this solution to be deployed.</p>	<p>Choose when to deploy the solution:</p> <p><input checked="" type="radio"/> Now <input type="radio"/> At a specified time: 4/17/2010  3 PM 00</p>
<p>Deploy To?</p> <p>The solution contains Web application scoped resources and should be deployed to specific Web applications. Please choose the Web application where you want the solution to be deployed.</p>	<p>Choose a Web application to deploy this solution:</p> <p>http://sptest.env.firearrowsoft.com/</p> <p>Warning: This solution contains a Code Access Security policy. Deploying this solution will change the effective trust policy. Do not proceed unless you trust the solution provider.</p>

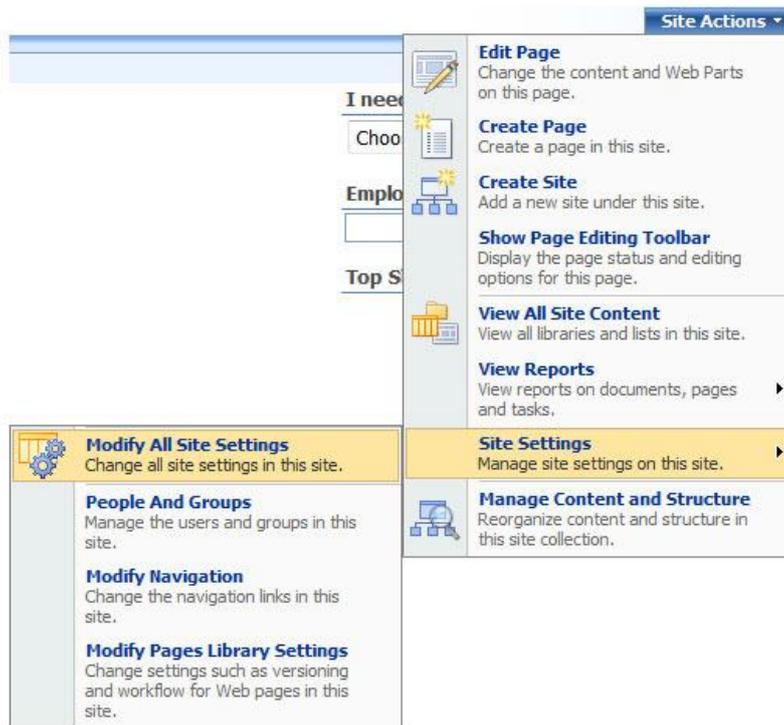
After the solution is deployed to target web application, run the command `"iisreset /noforce"` to restart IIS

3. Post-Installation Tasks

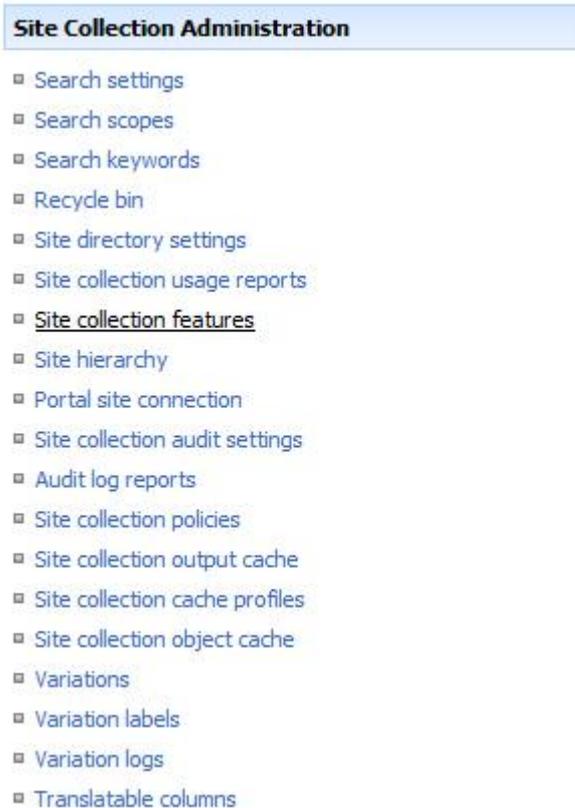
Feature Activation

After installation, you need to perform the following steps to active the feature before the web part is ready to use.

1. Go to the Site Settings page: click “Site Actions”→ “Site Settings” → “Modify All



2. Select “Site collection features”.



Site Collection Administration

- Search settings
- Search scopes
- Search keywords
- Recycle bin
- Site directory settings
- Site collection usage reports
- **Site collection features**
- Site hierarchy
- Portal site connection
- Site collection audit settings
- Audit log reports
- Site collection policies
- Site collection output cache
- Site collection cache profiles
- Site collection object cache
- Variations
- Variation labels
- Variation logs
- Translatable columns

3. Click “Active” Button to active FireArrow Live Banner Web Part.

QA With Anonymous Access > Site Settings > Site Features

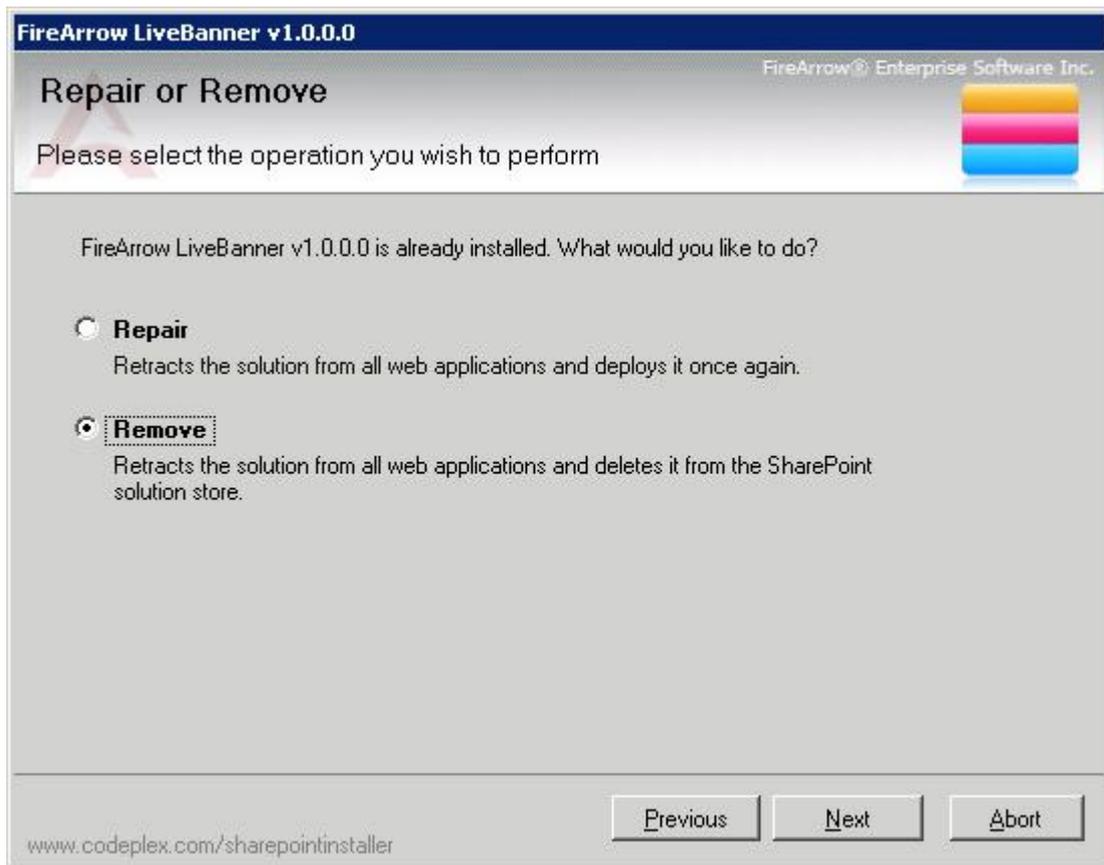
Site Collection Features

Name	Status
 Collect Signatures Workflow Gathers signatures needed to complete a Microsoft Office document.	Deactivate Active
 Disposition Approval Workflow Manages document expiration and retention by allowing participants to decide whether to retain or delete expired documents.	Deactivate Active
 FireArrow Live Banner Web Part Offers an effortless way to display and manage live banners in SharePoint Sites. It provides a lot of rich features, styles and controls to display image banners from SharePoint picture library.	Deactivate Active
 FireArrow Photo Viewer Web Part Provides elegant viewer styles, transition effects and features to display images from a SharePoint picture library.	Deactivate Active
 FireArrow Rss Viewer Web Part Allows users to configure and view RSS feeds on their Windows SharePoint Services 3.0 Platform (WSS 3.0)	Deactivate Active
 FireArrow Stock Quote Web Part Allows users to configure and display a stock watch list on your SharePoint portal.	Deactivate Active

4. Un-installation

You can use FireArrow Live Banner Web Part Installer to uninstall Live Banner web part. To uninstall the web part:

- 1) Run the setup.exe on your system.
- 2) Select the radio button for “Remove” and click “Next”, the web part will be uninstalled.



5. License Management

The FireArrow Live Banner is allowed to use for 30-days after the installation without license activation. It is always recommended to provision your valid license activation key immediately after the installation is completed. Please go to the FireArrow web site (<http://www.firearrowsoft.com>) to purchase the software in order to obtain the license activation key.

After the software purchase, please email us (support@firearrowsoft.com) the following information in order to generate the product activation code:

- Product key
- Order confirmation #

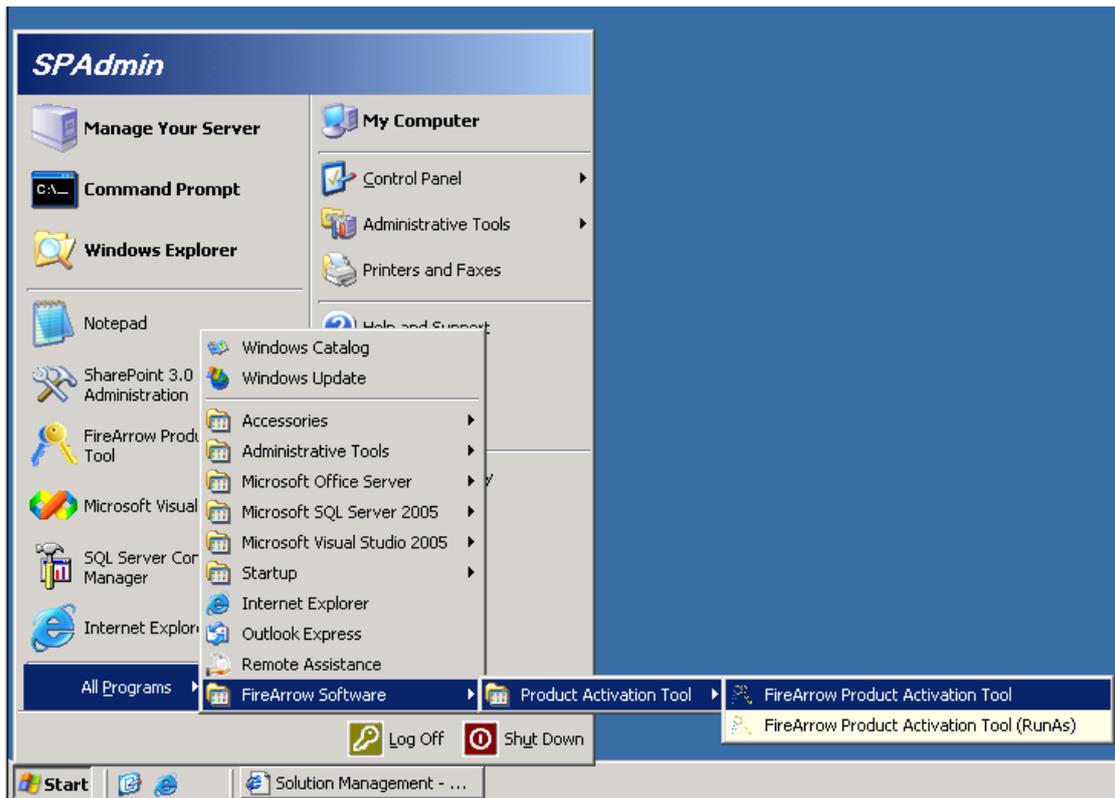
We will email you the product activation key.

You can obtain the product key information through the Product Activation Tool. Please follow the steps in below section to obtain the product key and complete the license activation.

License Activation

After the Product Activation Manager is successfully installed, follow below steps to obtain the product key information and activate the FireArrow product license in your server.

- Go to "Start" menu → All Programs → FireArrow Software → Product Activation Tool and click "FireArrow Product Activation Tool".



- Select the 'FireArrow Live Banner' from the product dropdown list and the corresponding product information will be displayed in the form, including the "Product Key" information. You can also see the license status from the "Status" field. Before activation, the status will indicate you are using a trial version.



- Once you get the Activation Key, enter it into the 'Activation Key' field, and click 'Activate' button.



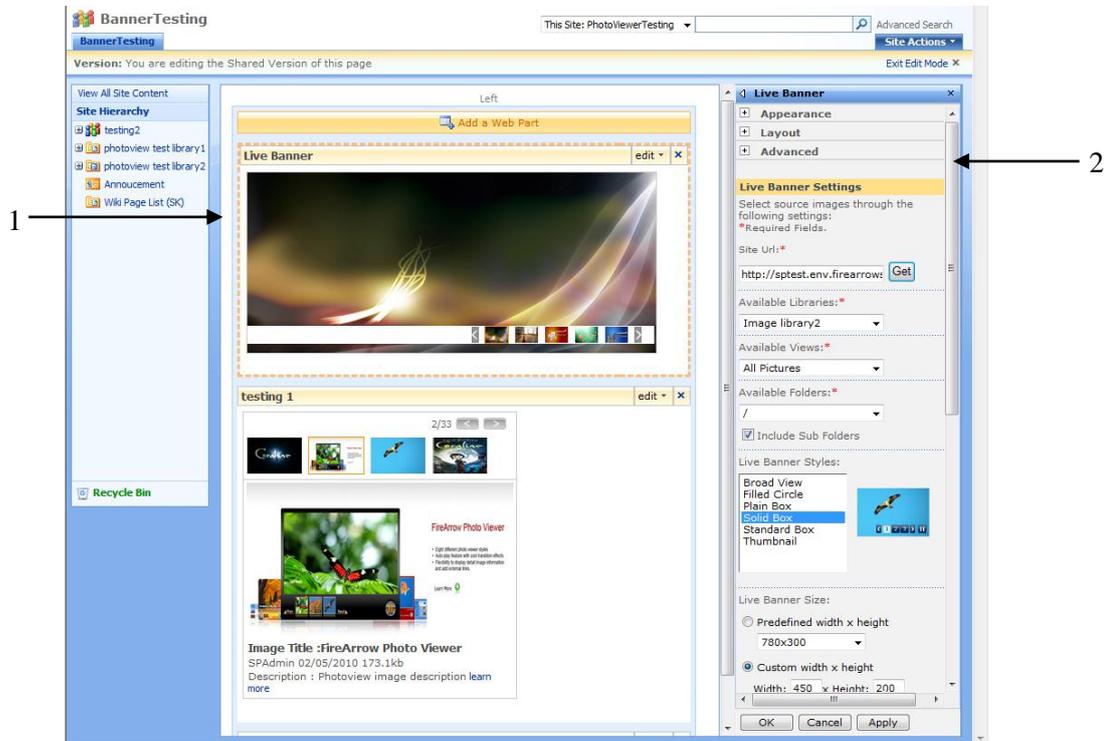
- Click OK in the pop-up window to confirm the activation. And you will notice that the message in the Status field is changed to “The product is activated”. The product activation is completed.



Chapter 3: User & Administrative Guide

1. Interface Introduction

Below the image is the standard configuration interface when the Live Banner is placed into a SharePoint page.



Key to areas on the interface:

1. Web Part Zone: a container where Live Banner web part is located.
2. Live Banner Web Part Tool Pane: to configure Live Banner web part properties and settings.

2. Web Part Setting Overview

Live Banner [2]

Live Banner Settings

Select source images through the following settings:
*Required Fields:

1 → Site Url: *
http://sptest.env.firearrow:

Available Libraries: *
Image library2

Available Views: *
All Documents

Available Folders: *
/

Include Sub Folders

2 → Live Banner Styles:
Broad View
Filled Circle
Plain Box
Solid Box
Standard Box
Thumbnail

Color:
Orange

3 → Live Banner Size:
 Predefined width x height
780x300
 Custom width x height
Width: x Height:

4 → Display Alignment:
 Left Center Right

5 → Auto Play:
Interval: 5 (in seconds)

6 → Maximum navigable icons: 6

7 → Transition Effect:
None
Transition effect with * is for IE browser only

8 → Transition Time:
500 (in milliseconds)

9 → Control Panel Postion:
 Top Left
 Top Middle
 Top Right
 Bottom Left
 Bottom Middle
 Bottom Right

10 → Control Panel Buttons:
 Show Backward Button
 Show Forward Button
 Show Play Button

11 → Add hyperlink to image:

About Web Part

Live Banner Web Part
Version: 1.0.0.0

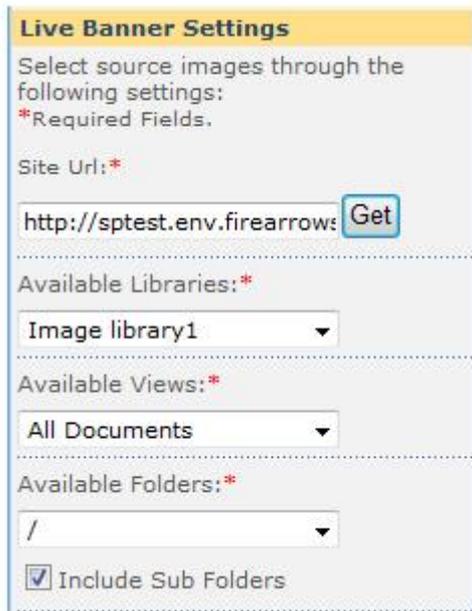
©2009 FireArrow® Enterprise Software Inc. All rights reserved.

Key to areas on interface:

1. Select banner image source
2. Choose Live Banner style
3. Set display size
4. Set display alignment
5. Set auto-play mode and speed
6. Set the maximum navigable icons
7. Set image transition effects
8. Set transition interval time
9. Set navigation panel position
10. Show/hide navigation buttons
11. Set hyperlink

2.1 Selecting Banner Image Source

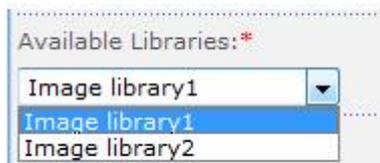
The FireArrow Live Banner Web Part allows you to select banner images at the views and folder level from a SharePoint library.



The screenshot shows the 'Live Banner Settings' web part configuration. It includes a title bar, a description, a 'Required Fields' note, and several input fields: 'Site Url' with a 'Get' button, 'Available Libraries' dropdown, 'Available Views' dropdown, 'Available Folders' dropdown, and a checked 'Include Sub Folders' checkbox.

Site Url: Enter the site url where the source image library is located and click “Get” button.

Available Libraries: This dropdown list displays all the available libraries from the source site. You can select the target library from the list.



The screenshot shows the 'Available Libraries' dropdown menu. The dropdown is open, displaying a list of libraries: 'Image library1' (selected), 'Image library1', and 'Image library2'.

Available Views: This dropdown list displays available views from the selected target library. You can use views to organize the images and select the view for display.



The screenshot shows the 'Available Views' dropdown menu. The dropdown is open, displaying a list of views: 'All Documents' (selected), 'All Documents', 'Explorer View', 'Simple View', and 'Images this week'.

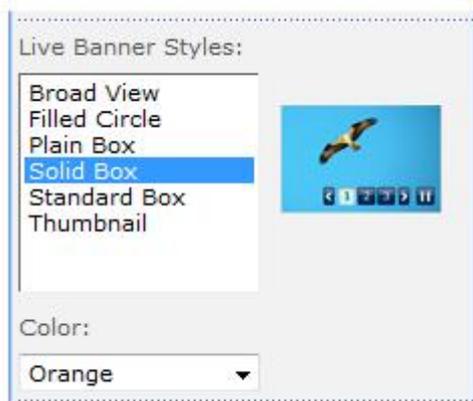
Available Folders: This dropdown list display the folders contained by the selected view in the target library. You can select a folder to display the images only from the selected folder. If no folder is selected, all images from the selected view will be displayed.



Include Sub Folders: This checkbox is checked by default to include images from the sub folders. Live Banner web part will display all images from current directory and sub-folders. If it is not checked, only images in the current path will be displayed.

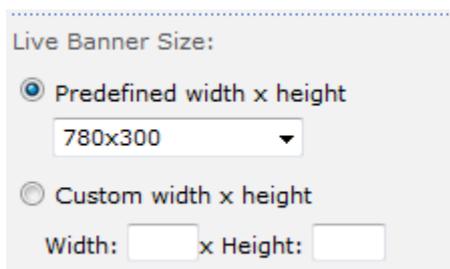
2.2 Setting Live Banner Style

Live Banner Web Part provides six display styles to choose. Some styles have slightly different configuration options. When you select a style from the list, the setting page will be refreshed to load the configuration options for the selected style. The next section "Live Banner Display Styles" explains in detail about every display style provided by the web part.



2.3 Setting Size

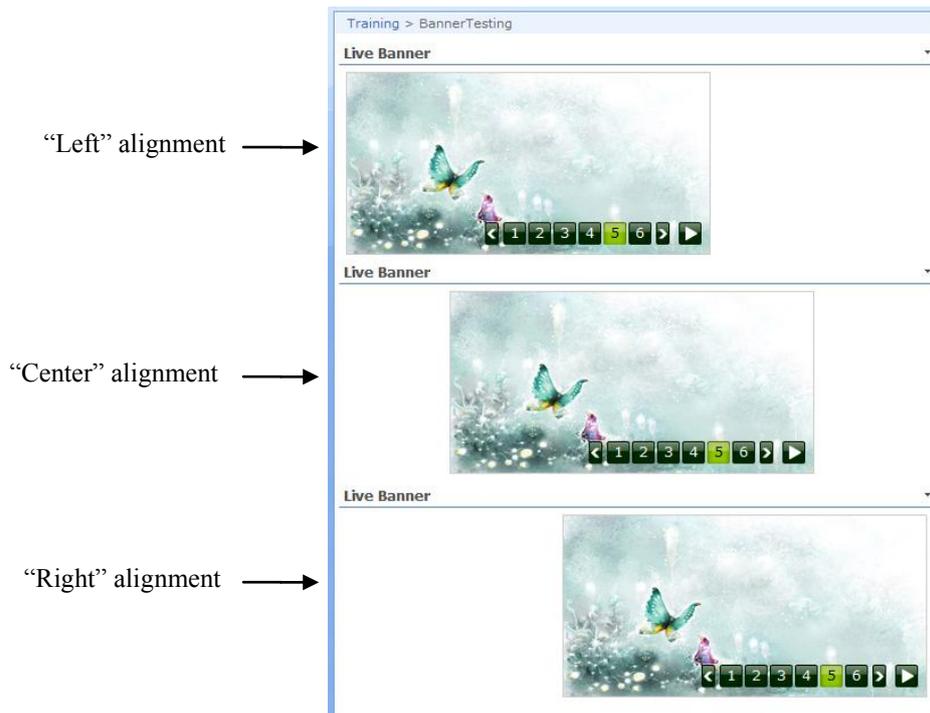
You can select the pre-defined size for the selected Live Banner style or set its own size.



2.4 Setting Display Alignment

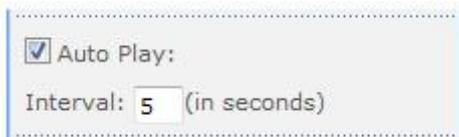
You can adjust the display alignment of the Live Banner in the web part zone by selecting the alignment option below.



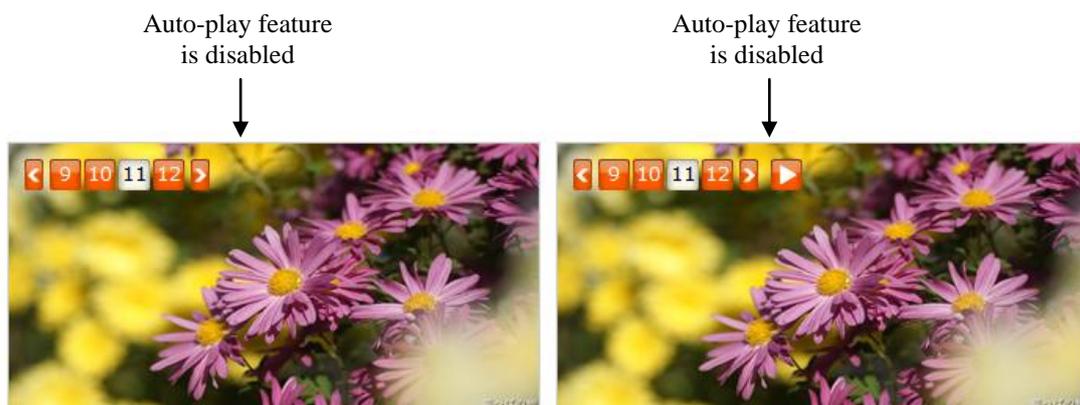


2.5 Enabling Auto-Play Feature

You can enable the auto-play feature by checking the “Auto Play” checkbox and setting the time interval between images.



If the Auto-play feature is disabled by un-checking the checkbox, the Play/Pause button will not appear in the Live Banner interface. After you enable the Auto-Play feature, the Play/Pause button will be displayed in the interface.



2.6 Configuring Navigation

You can control the maximum number of thumbnail navigation displayed in the Live Banner user interface by setting a number in the input box below.

Maximum navigable icons: 6



Maximum number of navigable icons = 6



Maximum number of navigable icons = 4

2.7 Setting Image Transition Effect

You can choose the transition effect from the dropdown list and set transition lasting time.

Transition Effect:
None

Transition effect with * is for IE browser only

Transition Time:
500 (in milliseconds)

The Live Banner web part provides twenty-one different transition effects (see image below). Transition effect with * is for IE browser only.

Transition Effect:

- None
- None
- Default
- Dropdown
- WipeRight
- BlindZ
- Barn*
- Blinds*
- CheckerBoard*
- Fade*
- GradientWipe*
- Inset*
- Iris*
- Pixelate*
- RadialWipe*
- RandomBars*
- RandomDissolve*
- Slide*
- Spiral*
- Stretch*
- Strips*
- Wheel*
- Zigzag*

Apply

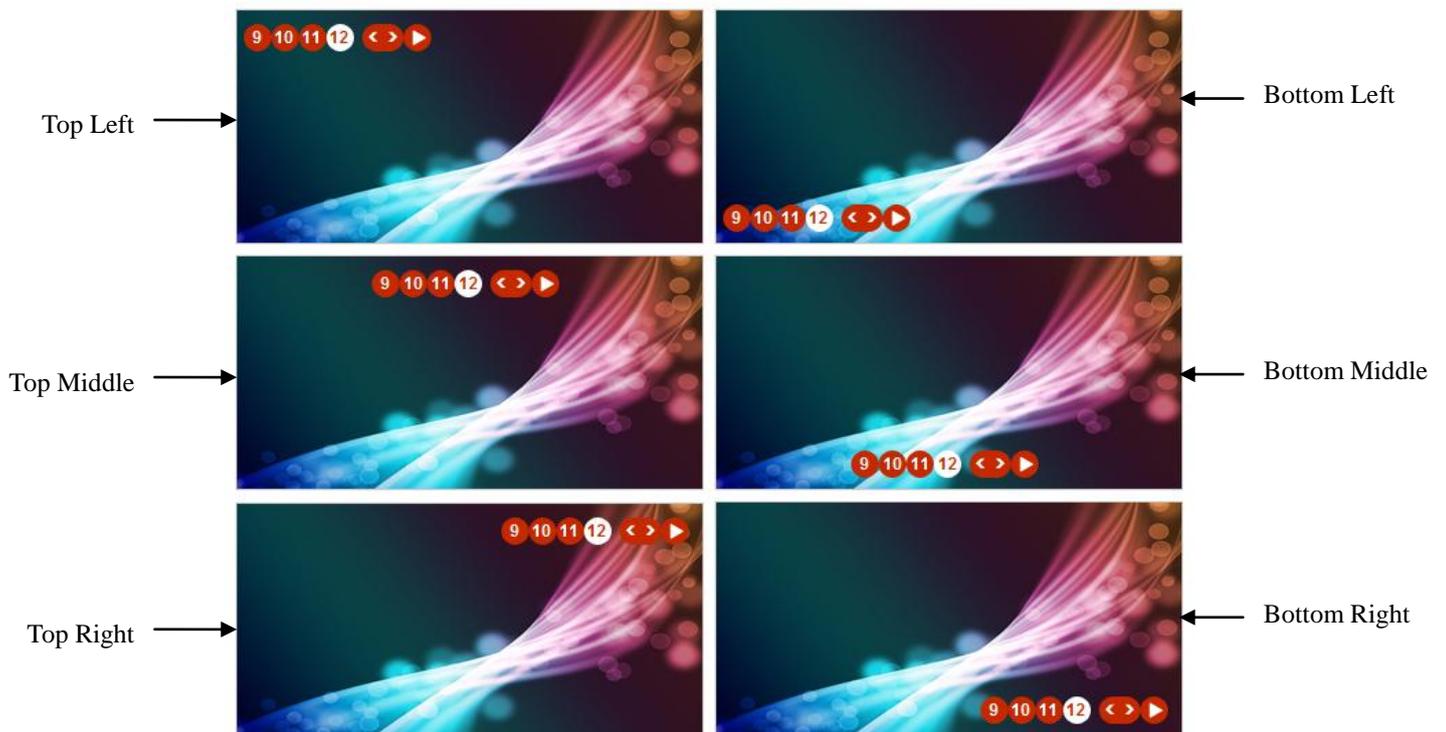
2.8 Navigation Panel Position

The Live Banner web part allows you to set the navigation panel location in the banner. There are six pre-defined location you can choose from:

Control Panel Position:

- Top Left
- Top Middle
- Top Right
- Bottom Left
- Bottom Middle
- Bottom Right

Below the image is an example of the different locations of the navigation menus in the banner.



Note: this configuration option is not available for “Broad View” style.

2.9 Configuring Navigation Buttons

You can choose to present the navigation control buttons (Backward, Forward and Play) in the interface by selecting the checkboxes below:

Control Panel Buttons:

- Show Backward Button
- Show Forward Button
- Show Play Button

Below example shows the live banner interface when the three navigation buttons are enabled.



2.10 Mapping Image Properties

The Live Banner web part provides the feature to display banner image related information through mapping the property columns from the source library to the pre-defined section in the user interface.

Mapping Image Properties:

Section	From
<input type="checkbox"/> Title:	<input type="text"/>
<input type="checkbox"/> Nav Desc:	<input type="text"/>
<input type="checkbox"/> Description:	<input type="text"/>

"Section": pre-defined area in the user interface of selected Live Banner style.

"From": column dropdown list from the image source library. Available columns in the dropdown list are subject to the selected view settings.

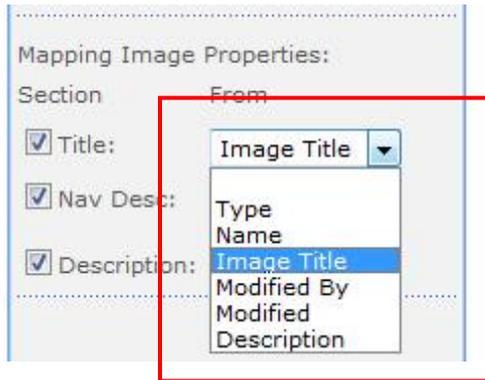
The mapping options vary slightly for different display styles. Please refer to the next section which describes the display styles and the associated configuration options in detail.

Below is an example to show the available columns for mapping from the selected image source view, the "All Documents" view.

Image library1

Type	Name	Image Title	Description	Modified By	Modified
Folder	Hiking			SPAdmin	2/21/2010 10:15 AM
Folder	Yellowstone			SPAdmin	2/21/2010 10:16 AM
Image	DSC_3141 NEW	Colorful Fall	The glorious colors on the mountain.	SPAdmin	2/21/2010 9:21 AM
Image	DSC_4034 NEW	Mammoth Terraces	The Mammoth Hot Spring Terrances are a popular feature in Yellowstone.	SPAdmin	2/22/2010 11:05 AM
Image	DSC_4055 NEW	Flower in Callaway Garden		SPAdmin	2/21/2010 9:25 AM
Image	DSC_4112 NEW	Butterfly		SPAdmin	2/21/2010 9:27 AM
Image	DSC_5601 NEW	Silver trees	The snow on mountain makes it a fairyland.	SPAdmin	2/21/2010 9:29 AM
Image	DSC_5980 NEW	Maple Leaf	The beautiful simbol for Autum.	SPAdmin	2/21/2010 9:30 AM

Below image shows the columns in the dropdown list is correlated to the "All Documents" view setting.

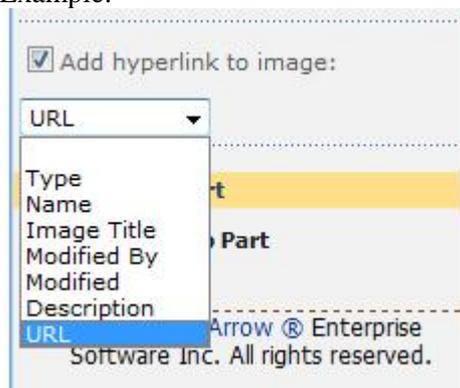


2.11 Adding a hyperlink

The Live Banner web part allows you to add a related hyperlink to the banner image. First you need to define a column in the image source library in order to store the target URL information for the banner. Then you use below setting to map the defined column for URL. The dropdown list below contains all the columns from the banner image source library based on the view settings.



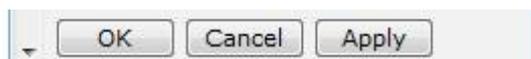
Example:



When users click on the banner image, they will be redirected to the target URL location.

2.12 Applying Settings

Click the "Apply" button at the bottom of setting panel to apply the settings. Click "OK" to apply and exit edit mode.

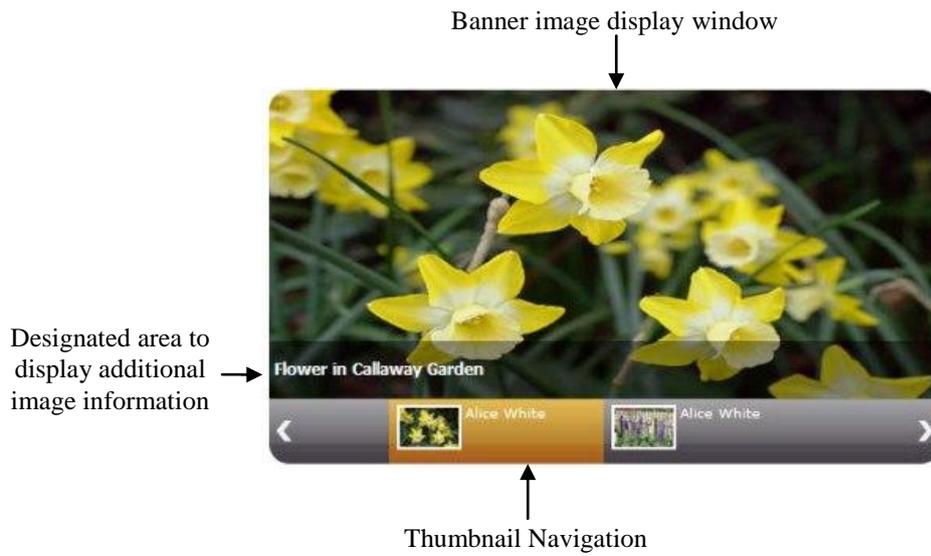


3. Live Banner Display Styles

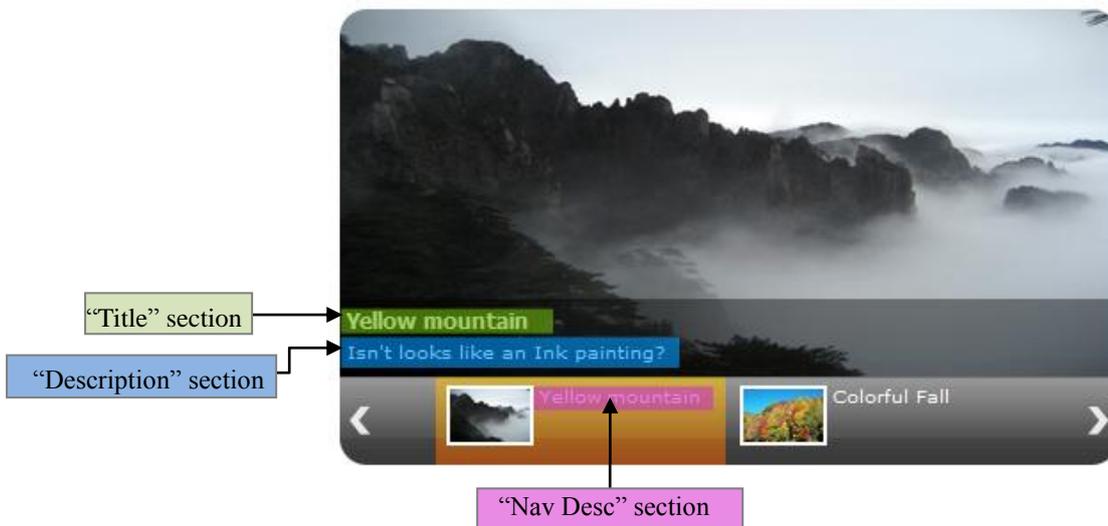
FireArrow Live Banner provides six display styles for you to choose. This section explains the distinct user interface and configuration options for each style.

3.1 Broad View

Below the image shows the appearance of the “Broad View” style.



There are some areas in the interface that is designed to display additional image information. They are divided into small sections. Below the image shows the layout of these sections in the interface.



Each section can be mapped to an image property/column through below setting options.

Mapping Image Properties:	
Section	From
<input checked="" type="checkbox"/> Title:	Image Title ▼
<input checked="" type="checkbox"/> Nav Desc:	Image Title ▼
<input checked="" type="checkbox"/> Description:	Description ▼

3.2 Filled Circle

Below the image shows the appearance of the “Filled Circle” style.



It provides numbered navigation links in round circle style and buttons for forward, backward, play and pause actions. You can choose the different color for the numbered navigation buttons by the following setting:



3.3 Plain Box

Below the image shows the appearance of the “Plain Box” style.



It provides numbered navigation links in simple square style and buttons for forward, backward, play and pause actions. You can choose the different color for the numbered navigation buttons by the following setting:



3.4 Standard Box

Below the image shows the appearance of the “Standard Box” style.



It is similar to the “Plain Box” style. It provides numbered navigation links in square style and buttons for forward, backward, play and pause actions. You can choose the different color for the numbered navigation buttons by the following setting:

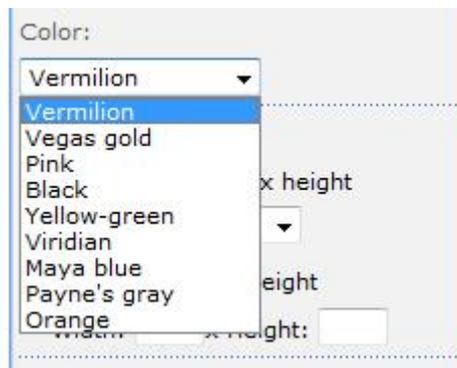


3.5 Solid Box

Below the image shows the appearance of the “Solid Box” style.



It is similar to the “Plain Box” style. It provides numbered navigation links in square style with rich visual effect and buttons for forward, backward, play and pause actions. You can choose the different color for the numbered navigation buttons by the following setting:



3.6 Thumbnail

Below the image shows the appearance of the "Thumbnail" style.



It provides thumbnail navigation links and buttons for the following actions: forward, backward, play and pause.

Chapter 4: Technical Support

Please feel free to contact our technical support team if you have any question or encounter any technical difficulty.

Technical Support: support@firearrowsoft.com

Please visit our web site (<http://www.firearrowsoft.com>) for any product update and answers to frequently asked questions.